

Do you know about the CWU?

THE CWU is here to ensure there is fairness in the workplace, particularly in yours. Contact centres can be inconsistent when it comes to your working day. One day you can be at the top and the next struggling to reach the minimum targets or worrying about your pay between assignments.

By joining the CWU you will be joining other contact centre workers. The CWU can advise you of your rights, can represent you if needed, and can offer assistance with any other concerns.

Join us!

☎ 0800 731 7434
✉ joinunion@cwu.org
🌐 www.cwu.org

Through joining the CWU you will be supporting the drive for:

- ✔ Fairness in the workplace
- ✔ Improved terms and conditions
- ✔ Tackling performance management
- ✔ Closing the loophole on PBA contracts
- ✔ Equality for part-time workers
- ✔ Achievable targets

CWU
The communications union

**Sometimes you may
feel weighed down and
powerless to act but when
you get involved you feel
the sense of hope and
achievement that comes
from knowing you are doing
something to change this.**

www.cwu.org  

Dave Ward General Secretary

 CWU

The communications union

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