



State for Culture, Media and Sport to urgently raise this issue. While I am yet to hear back from the Secretary of State, I have enclosed a letter that I have now received from BT Group.

I am sure you will share my profound disappointment at their response, but if you have any further concerns or queries please do not hesitate to get back in touch.

With very best wishes,

A handwritten signature in blue ink, appearing to be 'B. Bradshaw'.

**Ben Bradshaw MP**

Handwritten initials 'MP' in blue ink.